

July 9, 2002

Mr. Donald Giordano Entel Systems, Inc. 225 Franklin Avenue Midland Park, NJ 07432

Dear Mr. Giordano:

When things go wrong, complaints are quick to follow. When Things go right, we accept them as part of the agreement.

There are, however people, who make things happy and are a true asset of their company. Such is the case of Jerry Aufiero.

As far as we are concerned, Jerry did it all. He treated us professionally, in a knowledgeable manner, and communicated to us those issues that made our move easy.

You are fortunate to have a technician like Jerry, and you have our business as long as you can provide people like, Jerry Aufiero.

Sincerely,

Mike Kessler

CEO

cc: Jerry Aufiero