

DR. DONALD R. WALKER

December 2, 1999

Mr. Donald Giordano 225 Franklin Avenue Midland Park. NJ 07432

Re: Hosny Y. Roushdi

Dear Mr. Giordano:

We recently had a Toshiba phone system installed in our office by your company. On November 16th, Hosny Roushdi did a refresher training session in our office. Hosny was extremely helpful to us. He was clear in his instructions and patient beyond belief.

We just wanted to let you know that we hold Hosney in high regard and feel that he is a wonderful representative for your company.

Sincerely,

Millie Pellito Office Manager