Temple Beth Or

56 Ridgewood Road • Washington Township, N.J 07675 • (201) 664-7422 • Fax (201) 722-0270

November 24, 1999

Entel Systems Inc. 225 Franklin Ave. Midland Park, N.J. 07432

To everyone at Entel Systems:

con 121 pro

Thank you for sending us a new phone cord. The one I am using is so mangled that it is a great pleasure to receive this new one. You are very special people at Entel and we want you to know we value your service.

Sincerely,

Joan Terzian

Temple Secretary